# Managed Services: Workforce MSP

### **Scope of Work:**

Consolidate all Corporate, Sales, Manufacturing, Distribution and Logistics operations under one organization for North American Automotive Company.

Implement a regional staffing MSP solution to standardize contingent workforce management across the organization and ensure compliance.

## **Results and Outcomes:**

- Supplier performance KPI's identified and measured.
- Program governance and reporting process implemented.
- Standardization of time card management and billing process.
- Implementation of cloud-based VMS process management and analytics application.
- Consolidation of supplier base while introducing diverse suppliers to its pool.
- Rate rationalization across all operations and divisions.
- ACA and EEOC compliance verification processes implemented.
- Standardization of requisition management, SME talent evaluation and onboarding practices.

#### **Innovation and Best Practices:**

- Transition from five different contingent workforce management processes and systems to one.
- Expanded MSP, VMS spend management.
- Developed real-time, evidence-based analytics dashboards.
- Implemented ERP Integrations for process automation.

#### **Client**:

North America Mobility Company

**Period of Performance:** 2015 – Present

**Project:** Contingent Workforce MSP

#### **Proof Positive:**

**6000+** Contingent Workers Managed

